

## End-of-Life Policy

Products reach the end of their Product Life Cycle for a number of reasons. Technology innovation and market demands are constantly changing and sometimes products need to be replaced or discontinued.

After the Last Delivery Date, the product become obsolete and documentation and files will no longer be updated. The related document and files will be stored in a database. After Last Delivery Date, the product or spare parts may be produced with an additional fee.

Please contact your Sales Representative for more information.

### Definitions

- **EOL Announcement:** 6 months prior to the Last Time Buy (LTB) date, an End-of-Life notification will be posted at [lilaas.no](http://lilaas.no) (customers with custom products will receive a notification directly).
- **Last Time Buy (LTB):** The last day to order the product(s) through Lilaas point-of-sale.
- **Last Delivery Date (LDD):** The last day the product will be delivered from Lilaas AS.

### Standard timeline and milestones

<i>Milestone</i>	<i>- 6 months</i>	<i>Day 0</i>	<i>6 Months</i>
<i>EOL Notification</i>	X		
<i>Last Time Buy</i>		X	
<i>Last Delivery Date</i>			X